



FAQs

Summer 2020 Season

Updated 6/1/20

Where can I find the latest information about Club opening, new procedures, hours, etc?

Information about summer 2020 will be regularly updated on the Old Willow web site: oldwillow.org/announcements (click green banner on home page).

Why is Old Willow only partially open when many other clubs in the area fully open? Why such a conservative approach?

Old Willow is a small, member-run Club. We do not have the dedicated staff that many of the larger country clubs have. We will ease into opening the Club this season so we don't put too much immediate pressure on our limited seasonal staff, and we are careful to keep our members safe. All actions are in accordance with state and local health guidelines.

Why is Old Willow opening the Pool on June 1st when many of public pools and private club pools remain closed? Is it safe?

Phase 3 of Governor Pritzker's Restore Illinois plan does not include specific guidance with regards to swimming pools. Old Willow is operating under the CDC guidelines which state that the COVID-19 virus likely does not survive in chlorinated pool water, and pools may be used for fitness and recreational swimming where social distancing guidelines are maintained. As such, Old Willow has initiated a reservation system for all swimmers--including creating separate swim zones within the pool which are for individual and immediate family use only. In addition, all pool chairs will be grouped in pairs (for immediate families) at a minimum of 6 feet apart. Under the terms of the COVID-19 Waiver, Old Willow members will be using the pool at their own risk if they deem it a safe environment for their family. As stated in the Club's Cleaning & Sanitizing Procedures, the pool deck and locker rooms will be continuously cleaned throughout each day. Parents are expected to monitor children at all times and adhere to the Club's COVID-19 policies and procedures.

If someone in my family tests positive for COVID-19 during the summer season at Old Willow, what should I do?

1. We kindly request that members alert Old Willow ASAP if they test positive for COVID-19 and have visited the Club anytime during the summer season, regardless of where the virus might have been contracted. Members can do so by contacting Board President, Colleen Wilkins: colleen.m.wilkins@gmail.com, 773-771-0159. The information will be kept completely confidential.
2. The infected individual--and immediate family members--should refrain from visiting Old Willow until cleared by a physician.

What action will Old Willow take if a member tests positive?

1. Old Willow will determine what date/time the infected member last visited the Club and directly contact all other members who were on site at that same time. Staff will use historical data from the check-in process to trace contact.

2. An email alert will go out that a member has tested positive. ****The details/identity of the member will be keep confidential****. It is up to the discretion of individual families if they choose to continue visiting the Club.

What about OWC Staff?

All OWC staff have signed an employment agreement whereby they will comply with all 2020 Club policies and procedures. Members can rest-assured staff are taking all precautionary measures to stay healthy and safe--no staff will come to work if they are not feeling well or have been exposed to the COVID-19 virus elsewhere.

If I have questions about Tennis programs, who can I contact?

Information about summer 2020 limited Tennis programs will be regularly updated on the Old Willow web site: oldwillow.org/announcements (click green banner on home page). You can also contact Tennis Pro, Ania Kazakevic, anytime: ania@oldwillow.org.

What about USTA Leagues?

League play is suspended until further notice. Stay tuned for upcoming communications.

If I have questions about Pool availability and scheduling, who can I contact?

Information about summer 2020 limited Pool use will be regularly updated on the Old Willow web site: oldwillow.org/announcements (click green banner on home page). You can also contact Swim Director/Club Manager, Matt Wendt, directly anytime: manager@oldwillow.org.

What about Swim, Dive, and Water Polo Teams?

Swim and Dive programs are suspended until further notice--stay tuned for upcoming communications. Water Polo team play has been cancelled for the season.

What about Kids Camp?

Camps are postponed until further notice. Members who already registered for camp will not be charged unless the camp takes place.

Will the Snack Bar be open? What about the Snack Bar minimum per member household?

Snack Bar will be closed until further notice. If it does not open at all this Summer, the minimum will be waived. If it does open at some point, the minimum will be prorated. As always, members are welcome to bring coolers from home with beverages and meals.

Can we still use the patio and grills?

At this point, patio and grills are not open to members. We hope to open these up soon with specific social distancing guidelines in place, and strict sanitizing procedures. As always, members are welcome to bring coolers from home with beverages and meals.

If I am totally confused about the new Club procedures and programs! Who can I contact?

If you can't find the information you need on oldwillow.org, feel free to contact Club Manager, Matt Wendt: manager@oldwillow.org
Assistant Manager, Mame O'Grady: mary-f-ogrady@uiowa.edu

If I notice a Club facility that is not being properly sanitized, who should I contact?

If, at any time, members notice that appropriate sanitizing is not occurring, please contact

Club Manager, Matt Wendt: manager@oldwillow.org

Assistant Manager, Mame O'Grady: mary-f-ogrady@uiowa.edu

If I notice members who are not adhering to Club safety rules or check-in procedures, what should I do?

Please contact...

Club Manager, Matt Wendt: manager@oldwillow.org

Assistant Manager, Mame O'Grady: mary-f-ogrady@uiowa.edu